



Tamarac At-A-Glance

Your guide to... *The City For Your Life*

About the City of Tamarac

Ideally situated in western Broward County, Tamarac provides access to highways, railways, airports and waterways, and a wealth of cultural and sports activities. Tamarac covers a 12-square mile area and is home to more than 60,000 residents and approximately 2,000 businesses.

Since its founding in 1963, the median age of our residents continues to grow younger and we are becoming more culturally diverse; all attracted to the neighborhoods, parks and recreation, and business opportunities that make Tamarac *The City For Your Life*.

How to use this Guide

The City of Tamarac's Information Guide was designed to help you quickly access information regarding facilities, services, and programs in Tamarac and in Broward County. We hope this booklet will help you find answers or provide a reference point for more information.

The Information Guide is organized into sections:

- We've included **Frequently Called Numbers** for the City of Tamarac, Broward County and other relevant agencies, as well as a listing of **Local public Schools**.
- **Facilities and Hours of Operation** section lists each City facility address, phone number and hours of operation.
- The **Tamarac-at-a-Glance** section highlights information about the City.

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Frequently Called Numbers

City of Tamarac

City's Main Number	(954) 597-3500
BSO - Tamarac District	
Emergency	911
Non-Emergency (Dispatch)	(954) 765-4321
Building Services (Inspections, Permitting)	(954) 597-3420
Bus (See Transportation)	
Business Revenue	(954) 597-3537
Chamber of Commerce	(954) 722-1520
Citizen Hotline (Activated During Emergencies)	(954) 718-1800
City Clerk's Office	(954) 597-3505
City Commission	(954) 597-3460
City Manager's Office	(954) 597-3510
Code Compliance	(954) 597-3425
Community Development	(954) 597-3530
Customer Service/Water Billing	(954) 597-3590
Economic Development	(954) 597-3513
Financial Services	(954) 597-3550
Fire Rescue	
Emergency	911
Dispatch Non-Emergency	(954) 765-5100
General Information/Administrative	(954) 597-3800
Garbage/Recycling (Waste Management)(954) 974-7500	
Housing Assistance	(954) 597-3549
Human Resources	(954) 597-3600
Information Technology	(954) 597-3900
Job Line	(954) 597-3615
Library, Tamarac Branch	(954) 765-1500
Para-Transit/Shuttle Bus (See Transportation)	
Parks and Recreation	(954) 597-3620
Permits (See Building Department)	
Police (See BSO – Tamarac District)	
Post Office, Tamarac Branch	(954) 722-3152
Public Services	
Public Works (City Bldg. Maint., Engineering)	(954) 597-3700
Fleet, Landscaping, Stormwater, Streets)	
Utilities (leaks, breaks, etc.)	(954) 597-3750
Purchasing and Contracts	(954) 597-3570
Risk Management	(954) 597-3613
Social Services	(954) 597-3642
Transportation	
City of Tamarac (Para-Transit/Shuttle Bus)	(954) 597-3649
Veterans Affairs	(954) 597-3620
Zoning	(954) 597-3530

Broward County/Other Agencies

Aging and Disability Resource Center/Elder Helpline	(954) 745-9779
American Red Cross	(954) 763-9900
Animal Care/Regulation	(954) 359-1313
AT&T	1-888-757-6500
Auto Tags	(954) 765-4697
Birth/Death Certificates	(954) 467-4700
Broward County Call Center	(954) 831-4000
Comcast Cable	(954) 252-1937
Consumer Affairs Division	(954) 765-4400
Courthouse Information	(954) 831-6565

(cont'd)

Broward County/Other Agencies (cont'd)

Department of Revenue, State of Florida
Tax Information and Assistance 1-800-352-3671
Child Support Enforcement Customer Service 1-800-622 5437
Development and Environmental Review Services (954) 357-6666
Driver License Office (954) 497-1570
Elderly and Veteran Service Division (954) 357-6622
Florida Power and Light (FPL) (954) 797-5000
Garbage/Recycling (Waste Management) (954) 974-7500
Health Department (954) 467-4700
Homestead Exemption (954) 357-6830
Humane Society (954) 463-4870
Hurricane Shelter Special Needs (954) 357-6385
Legal Aid Service (954) 765-8950
Licenses – Fishing/Hunting/Boating (954) 357-6200
Licenses – Marriage (954) 712-7899 Ext. 7842
Medicare/Medicaid 1-800-MEDICARE
Mosquito Control (954) 765-4062
Occupational Licenses (954) 831-4000
Office of Condominium Ombudsman (954) 202-3234
Parking Tickets (954) 712-7899, Code 7849
Poison Control 1-800-222-1222
Property Appraiser (954) 357-6830
Property Taxes (954) 831-4000 or 311
School Board (754) 321-0000
Social Security 1-800-772-1213
State Attorney General (954) 712-4607
Supervisor of Elections (954) 357-7050
Traffic Engineering (954) 847-2600
Transit (Broward County) (954) 357-8400
Tri-Rail, Customer Service 1-800-874-7245
Unemployment/Reemployment Assistance (FL Department
of Economic Opportunity) (850) 245-7105
U.S. Citizen & Immigration Services 1-800-375-5283
Utility Lines, Markings (Call Before You Dig!) 811
Veterans Affairs 1-800-827-1000
Voter Registration (954) 357-7050

Local Schools

School Board, Broward County (Main Number) (754) 321-0000

Elementary Schools
Challenger Elementary (754) 322-5750
Tamarac Elementary (754) 322-8600

Middle Schools
Millennium Middle (754) 322-3900

High Schools
Piper High School (Sunrise) (754) 322-1700
J.P. Taravella High School (Coral Springs) (754) 322-2300

For charter or other school information, including school grades, call (754) 321-0000 or visit <http://www.browardschools.com>

Stay Connected

Website

Visit Tamarac's webpage for the latest information about the City of Tamarac. The City of Tamarac's website includes extensive information about the City as well as interactive features that allow you to pay your utility bill, register for programs and classes, view employment opportunities, view upcoming meetings and events, and so much more. Be sure to visit **www.tamarac.org**.

Online Payments

View and pay your water bill online 24 hours a day using the "Online Payments" button on the City's homepage. You will need to refer to your account number the first time you use the system in order to enroll; after clicking on "Online Payments" click on "Create Password" and follow the instructions. It's quick, simple, and secure! It also allows payments for building permits, business license renewals, and various recreation activities.

Report a Concern

Share your comments, suggestions, and compliments, or report a problem or concern, 24 hours a day using the bright red "Report a Concern" button on the City's homepage.

Sign up for Notifications and Alerts

Sign up for notifications and alerts from the City by clicking on the "Notify Me" button on our homepage. Once you sign in using your email address, you may enter your mobile phone number in order to receive text messages, or select the notifications and alerts you are interested in.

Subscribe to CodeRed to receive phone calls about emergency situations and critical community alerts, such as evacuation notices, boil water notices, and missing child reports. It's easy, just click on the CodeRed Registration link on our homepage and fill out a short enrollment form.

Tam-A-Gram

The Tam-A-Gram is the City of Tamarac's quarterly news magazine mailed to residences and businesses throughout the City. It is also available at City facilities such as City Hall and the Tamarac Community Center. You can also view the Tam-A-Gram online on our website. The Tam-A-Gram is not mailed to addresses outside the City. You can pick up copies of any issues you may have missed at City Hall, while supplies last.

Neighborhood Meetings

Tamarac's elected officials and staff often attend homeowner and condo association meetings throughout the year; in addition, the City invites the public to Neighborhood Meetings. These meetings are typically held annually in each Commission district. These meetings provide an excellent opportunity to meet your elected officials and City staff; ask questions about what matters to you and learn the latest about what's happening in your District and around the City.

Facilities and Hours of Operation

City Hall

(Includes: City Clerk's Office, City Commission Chambers, City Manager's Office, Community Development Department, Customer Service Division, Water Billing, Financial Services, Housing Division, Human Resources, and the Mayor and Commission Office)

7525 N.W. 88th Avenue

(954) 597-3500 (*Main Number/City Clerk's Office*)

Monday – Thursday: 8:00 am – 5:30 pm

Friday: 8:00 am - 5:00 pm

Customer Service/Water bill, Utility payments:

Monday – Thursday: 8:00 am – 5:30 pm

Friday: 8:00 am – 5:00 pm

**Customer Service (Water bill, Utility payments) is also available at the Tamarac Community Center, Monday-Friday: 10:00 am – 2:00 pm.*

Public Services Complex

Building Department (Permitting, etc.)

6011 Nob Hill Road (1st Floor)

(954) 597-3420

Monday – Thursday: 7:30 am – 4:30 pm

Friday: 7:30 am – 3:30 pm

Last time to sign in for service is 4:00 pm Monday-Thursday and 3:00 pm on Friday

** Lobby doors to enter the Building Department will lock automatically at that time. **

Parks and Recreation Administration

6001 Nob Hill Road

(954) 597-3620

Monday – Friday 8:00 am – 5:00 pm

Public Services (Public Works)

6011 Nob Hill Road (2nd Floor)

(954) 597-3700

Monday – Friday: 7:00 am – 5:00 pm

Public Services (Utilities)/Information Technology Building

10101 State Street

(954) 597-3750 (*Utilities*)

(954) 597-3900 (*IT Dept.*)

Monday – Thursday: 8:00 am – 5:00 pm

Friday: 8:00 am – 4:00 pm

Fire Station #15 (Administration, Fire Prevention and Emergency Management)

6000 Hiatus Road

(954) 597-3800

Monday – Friday: 7:00 am – 5:00 pm

Fire Station #41

7501 N.W. 88th Avenue

(954) 597-3800 (*Administration*)

Fire Station #78

4801 W. Commercial Boulevard
(954) 597-3800 (*Administration*)

Tamarac Library (Broward County)

8701 W. Commercial Boulevard
(954) 765-1500
Monday – Wednesday: 10:00 am – 8:00 pm
Thursday – Saturday: 10:00 am – 6:00 pm
Closed Sunday

Parks and Recreation Facilities:

Parks:

All Tamarac Parks are open daily sunrise to sunset, unless otherwise designated.
(Closed Christmas Day.)

Caporella Park

5200 Prospect Road

Gary B. Jones Park for People and Pups (Dog Park)

8101 Southgate Boulevard

Sunset Point Park

11000 W. McNab Road

Tamarac Park (Daily: 8:00 am – 10:00 pm)

7501 N. University Drive

Tamarac Sports Complex (Daily: 8:00 am – 10:00 pm)

9901 N.W. 77th Street

Tepford Park

10003 Southgate Boulevard

Veterans Memorial Park

7825 Southgate Boulevard

Facilities:

Caporella Aquatic Center (Wellness Center)

9300 N.W. 58th Street

Fitness Center:

Monday - Thursday: 6:30 am - 9:00 pm

Friday: 6:30 am – 8:00 pm

Saturday: 7:30 am - 6:00 pm

Sunday: 7:30 am - 4:00 pm

Pool:

Summer Hours (June, July, August)

Monday - Sunday: 10:00 am - 6:00 pm

Regular Season Hours:

Monday - Saturday: 10:00 am – 6:00 pm

Sunday: 10:00 am – 4:00 pm

Slide and Sprayground: 2:30 pm - 6:00 pm (weekdays) (cont'd)

Facilities: (cont'd)

Slide and Sprayground: 10:00 am - 6:00 pm (Saturday)

Slide and Sprayground: 10:00 am – 4:00 pm (Sunday)

Early Lap Swimming: Monday and Wednesday year-round: 10:00 am – 11:00 am

Pool is closed December, January, and February to general public. It remains open during these months for swim lessons, classes, etc.

Tamarac Community Center

8601 W. Commercial Boulevard

Monday - Saturday: 8:00 am - 9:00 pm

Sunday: CLOSED

Customer Service:

Monday – Thursday: 8:00 am – 5:30 pm

Friday: 8:00 am – 5:00 pm

Tamarac Multi-Purpose Center

7531 N. University Drive

Monday – Friday: 1:00 pm – 9:00 pm

Saturday: 8:30 am – 5:00 pm

Sunday: CLOSED

Tamarac Park/Recreation Center

7531 N. University Drive

Monday – Friday: 1:00 pm – 9:00 pm

Saturday: 8:30 am – 5:00 pm

Sunday: CLOSED

For more information about Tamarac Parks and Recreation and the programs and services offered, call (954) 597-3620. For a detailed map of our parks and facility locations, visit us online at www.tamarac.org.

Wi-Fi is available in most City facilities.

Tamarac-at-a-Glance

Form of Government

The City of Tamarac has a Commission-Manager form of government.

City Commission

The five-member City Commission includes four Commissioners, elected by their respective districts and a Mayor elected citywide. The Commission is responsible for setting policy, adopting the annual budget, formulating goals and objectives, and making decisions that affect the quality of life in the community. They appoint a City Manager who oversees the day-to-day operations of the City, while at the same time carrying out the Commission initiatives and directives. The Commission also appoints a City Attorney to represent Tamarac in legal matters.

The City Commission meets four times each month: for two Commission Workshops and two Commission Meetings.

Commission Meetings are held the second (evening, 7:00 pm) and fourth (morning, 9:00 am) Wednesday of each month in the Commission Chambers at Tamarac City Hall.

Commission Workshops are held the Monday preceding each Commission Meeting in Room 105 at Tamarac City Hall, beginning at 9:30 am.

Commission meetings and workshops are open to the public. Visit our website to watch commission meetings and workshops streamed live, to locate which commission district you live in, or to access your Commissioner's email address.

You can also contact your Commissioner by calling the City Commission Office at (954) 597-3460.

Administration

The City Manager, appointed by the City Commission, runs the day-to-day operations of the City of Tamarac. To reach the City Manager's Office, call (954) 597-3510.

Website

The City of Tamarac's official website includes extensive information about the City as well as interactive features that allow you to pay your utility bill, register for programs and classes, view employment opportunities, find out about upcoming meetings and events and so much more. You may even customize your website experience by creating an account through "+myConnections" bar on top of the page. Be sure to visit www.tamarac.org.

Elections

Tamarac's municipal elections are held in November of even numbered years and coincide with Broward County Elections. Only two commission seats are up for election at the same time, Districts 1 and 3 are grouped together, as are Districts 2, 4, and the Mayor's seat. For more information about Tamarac's municipal elections, contact the City Clerk's Office at (954) 597-3505.

Departments

BSO-Tamarac District

911 (Emergency)

(954) 720-2225

www.sheriff.org

7515 N.W. 88th Avenue

Since 1989, the Broward Sheriff's Office (BSO) has had a contractual agreement with the City of Tamarac to provide comprehensive law enforcement services. Through outreach, educational efforts, and traditional law enforcement, BSO-Tamarac ensures public safety in Tamarac remains high. (cont'd)

Departments (cont'd)

Building Department

(954) 597-3420

www.tamarac.org

6011 Nob Hill Road/First Floor

The Building Department enforces the Florida Building Code and related regulations, promoting safe standards to the community. They provide plan review, inspections, floodplain information and education to residents, business owners, architects, engineers, developers and contractors. **NOTE:** Residents are encouraged to contact the Florida Department of Business and Professional Regulation to verify contractor licenses (850) 487-1395 or www.myfloridalicense.com.

City Attorney's Office

(954) 597-3510

City Hall/7525 N.W. 88th Avenue

The City Attorney's Office represents the City of Tamarac, **not the general public**, on legal issues and matters, from onset to resolution. This office coordinates with all departments to assist them with distinguishing between legal and non-legal issues; reviewing all contracts, agreements, and legal documents; and providing legal advice, opinions and necessary perspectives.

City Clerk's Office

(954) 597-3505

www.tamarac.org

City Hall/7525 N.W. 88th Avenue

The City Clerk's Office is responsible for citywide records management. This office provides assistance and information to all City departments, as well as the public; and serves as the Supervisor of Elections for Tamarac.

City Commission

(954) 597-3460

www.tamarac.org

City Hall/7525 N.W. 88th Avenue

The City Commission consists of five members: the Mayor, who is elected at-large citywide, and four Commissioners elected from each of Tamarac's four districts. The Commission is responsible for setting policy, adopting the annual budget, formulating goals and objectives, and making decisions that affect the quality of life in the community. City Commission meetings are held at City Hall on the second (7:00 pm) and fourth (9:00 am) Wednesday of the month and are preceded by Commission Workshops on the Mondays (9:30 am) prior to each meeting. Meetings are open to the public and are streamed live over the City's website.

City Manager's Office

(954) 597-3510

www.tamarac.org

City Hall/7525 N.W. 88th Avenue

The City Manager's Office is responsible for providing administrative oversight and support to all City departments, in order to meet the objectives and directives of the City Commission. The City Manager is responsible for enforcing City laws and ordinances, as well as making recommendations to the City Commission. The Public Information Office is located within the City Manager's Office and is responsible for a variety of communications efforts, including publications, media relations, and social media.

Community Development

(954) 597-3530

www.tamarac.org

City Hall/7525 N.W. 88th Avenue

The Community Development Department oversees growth and development in the City of (cont'd)

Departments (cont'd)

Tamarac. The department is comprised of five divisions: Planning and Zoning, Business Revenue, Housing, Code Compliance, and Economic Development.

Financial Services

(954) 597-3550

www.tamarac.org

City Hall/7525 N.W. 88th Avenue

The Financial Services Department manages the financial affairs of the City and supports and maintains Tamarac's strong financial reputation. The department is composed of four divisions: Accounting and Financial Reporting, Management and Budget Services, Utility Billing and Customer Service, and Purchasing and Contracts Management.

Fire Rescue

911 (Emergency)

(954) 597-3800

www.tamarac.org

Administration/6000 Hiatus Road

The Fire Rescue Department protects the life, health, property and natural resources of the Tamarac community by providing emergency medical, fire suppression and inspection services. These services, along with proactive educational and outreach efforts, disaster preparedness and recovery help contribute to Tamarac's high level of public safety.

Human Resources

(954) 597-3600

www.tamarac.org

City Hall/7525 N.W. 88th Avenue

The Human Resources Department provides a wide range of services including employee recruitment and selection, benefits, safety and risk management, staff training, employee relations, and support on all human resource issues. The department also ensures that Tamarac is in compliance with local, state, and federal laws pertaining to the City's workforce.

Information Technology

(954) 597-3900

www.tamarac.org

10101 State Street

The Information Technology Department works with all City departments to use technology to improve the delivery of government services to the public. Computer support and related services are provided through the use of a centralized computer system, with personal computers connected via a high speed fiber optic network.

Parks and Recreation

(954) 597-3620

www.tamarac.org

Tamarac Community Center/8601 W. Commercial Boulevard

The Parks and Recreation Department provides a variety of programs, events, services, and facilities for people of all ages and interests. Tamarac's recreational facilities include ten parks, an aquatic center, a fitness center, a community center, a recreation center, and a multipurpose center. Tamarac's social services and transportation (community buses and para-transit) divisions are located within the Parks and Recreation Department. For a complete listing of Parks and Recreation facilities and information on all of their activities, please visit our website. (cont'd)

Departments (cont'd)

Public Services

Public Works

(954) 597-3700

www.tamarac.org

6011 Nob Hill Road, 2nd Floor

The Public Works is responsible for overseeing City streets, landscaping, storm water infrastructure, engineering, engineering permit inspections, City building maintenance, and Tamarac's fleet of vehicles. Public Works is also responsible for all non-utility capital improvement projects and citywide garbage/recycling contracts, ensuring that Tamarac meets or exceeds the Florida state statutes for solid waste management.

Public Services

Utilities

(954) 597-3750

www.tamarac.org

10101 State Street

Utilities oversees the City of Tamarac's water supply, including: treatment, delivery, and wastewater collection. It is responsible for ensuring adequate drinking water supply around the clock at a quality that meets or exceeds all federal and state regulatory standards. For information on water conservation and Utilities, please visit www.tamarac.org.

Tamarac A – Z

A

ADA

The City of Tamarac strives to be ADA compliant. Complaints that a City program, service or activity is not accessible to persons with disabilities should be directed to the City Clerk/ADA Coordinator at (954) 597-3505 or Florida Relay 1-800-955-8770 (Voice) or 1-800-955-8771 (TTY).

(Also see **Para-Transit** in *Bus Transportation, City of Tamarac*)

Alarms

- Alarm installations will require a permit from the Building Department. For questions please call (954) 597-3420.
- Residential and commercial burglar alarms do not have to be registered with BSO – Tamarac. Fire alarms need to be registered with the Tamarac Fire Department. Call (954) 597-3800 for more information.

Animals

- For licensing, vaccinations, spaying and neutering, animal shelters, stray animal pickup, and the rescue of animals in distress, contact the Broward County Animal Care and Adoption Division at www.broward.org/animal or by calling (954) 359-1313.
- For pit bull dog registration, in accordance with the City of Tamarac Ordinance, call (954) 597-3425, in addition to meeting the Broward County licensing requirements (see above).
- For a pick-up of a dead animal found on your property, contact a critter control/pest control company. If you see a dead animal on a City street, please inform Tamarac Public Works at (954) 597-3700.
- Humane Society of Broward County may be reached at (954) 463-4870.
- Wildlife – Ducks, Raccoons, Coyotes, etc. (see *Wildlife*).
- Also see *Dog Park, Pet Friendly Hurricane Shelter*.

Aquatic Center

9300 N.W. 58th Street
(954) 597-3660

- The Caporella Aquatic Center is open to the public, featuring a heated 8-lane swimming pool with zero-depth entry and double tornado slide, children's water play area (Sprayground), picnic pavilion, concession stand, and a fitness center.
- To sign up and pay for swim lessons, water exercise classes, personal training sessions or special events, please visit our website ("Online Payments" Button).
- Hours vary by season. Pool is closed December, January, and February to the general public. It remains open during these months for swim lessons and classes.

Arts

(See *Public Art Committee*)

Athletics

The Parks and Recreation Department offers a variety of sports leagues for youths and adults including Youth Basketball, Men's Basketball, Youth Soccer, Flag Football, Girls' Softball, Co-ed Softball and Men's Softball. Contact the Athletic Supervisor at (954) 597-3634 for more information.

Auto Tags (Registration, Renewals)

To get auto tags call the Broward County Revenue Division at (954) 765-4697, or visit <http://www.broward.org/RecordsTaxesTreasury>.

B

Bee Hives

The removal of bee hives is the responsibility of the property owner.

Better Business Bureau (BBB)

Visit www.bbb.org to file a complaint, to apply for or view a business BBB accreditation, and for questions or comments about businesses or charitable organizations' practices. Contact BBB of Southeast Florida and the Caribbean at (561) 842-1918.

Bicycles/Bike Paths

- To combat bike theft, register your bicycle with BSO's BikeTrack system online at <http://sheriff.org/apps/biketrack/register.cfm>.
- Bicycles are required to have a white headlight and a red rear reflector if used after dark.
- Tamarac's Bike Path Project is underway. To see the project description and estimated completion dates use our website's "Pardon Our Dust" feature. Bike path projects are displayed among Capital Improvement Projects.

Bill Pay

(See *Utility Payments*)

Birth Certificates

To obtain a birth certificate contact Broward County Health Department's Vital Statistics Office at (954) 467-4700 or 2421A S.W. 6th Avenue, Fort Lauderdale, FL 33315.

Block Party/Private outdoor events

- Business owners and community organizers (churches and social clubs) seeking to conduct outdoor events on the grounds of their business must apply for a Special Event Permit.
- In addition, residents wishing to conduct a private party within a public area must also notify the City's Business Revenue Division.
- Rules, regulations, and City Ordinances will apply to all events.
- Complete application details, fees, and requirements will be provided by our Business Revenue Division at (954) 597-3537.

Blood Pressure Checks

- Free blood pressure checks are available at the Tamarac Community Center every 3rd Tuesday of the month from 11:00 am to 12:00 pm. Contact the Social Services Division at (954) 597-3642 to confirm.
- Free blood pressure checks can also be done at Tamarac Fire Stations:
Station 15 – 6000 Hiatus Road
Station 41 – 7501 N.W. 88th Avenue
Station 78 – 4801 W. Commercial Boulevard

Note: there are times that Fire personnel might not be available due to emergency call response. Call (954) 597-3800 for more information.

Boats, Parking Restrictions

- Boats are allowed to be parked in a residential area only behind a 6 ft. opaque fence.
- Veterans Memorial Park contains a small boat launch ramp into the C-14 canal.

Broward County

For Broward County information call (954) 831-4000 or 311, (954) 831-3940 (TTY). You may also visit www.broward.org.

BSO – Tamarac District

- Broward Sheriff's Office (BSO) Tamarac provides comprehensive law enforcement services for Tamarac residents. The Tamarac District Office is located next to City Hall at 7515 N.W. 88th Avenue and is open daily 7:00 am – 10:00 pm. For **non-emergency** law enforcement needs, please call (954) 765-4321.
- To find out more information visit www.sheriff.org, under Law Enforcement tab select BSO District Offices, and click on Tamarac.
- For any **threatening emergency call 911** from any phone, including cell phones without service, as long as the phone is charged. 911 calls are free from any pay phone. The 911 operators will ask many questions, because experience has shown that the first 60 seconds of every 911 call are the most critical. Operators need to determine the exact location of the emergency, the nature of the situation, whether anyone is injured and of what elements a responding officer should be aware. A deputy armed with this information can react quickly and accurately and minimize the chance that further damage will occur, or that innocent bystanders will be hurt.
- BSO - Tamarac offers residents in its jurisdiction a free "**Vacation Home Check**" program. Deputies will drive by unoccupied residences and perform a daily perimeter check for signs of break-in or suspicious activity. To sign up call (954) 720-2225 and request a vacation home check form.
- Residents may sign up for the "**R U OK?**" program. They will receive daily computer generated phone calls from BSO - Tamarac checking to see if they are OK. If the repeated calls are not answered, an officer will be sent to the residence to check on the well-being of the resident. Keep in mind, if you sign up for this service you cannot have an answering machine or voicemail, since the system cannot distinguish between a person picking up a phone and a voicemail/answering machine recording.
- If you need information about a ticket or traffic citation, don't call the Broward Sheriff's Office or the police agency that issued it. Once the ticket is issued, it becomes part of the court process and is handled by Broward County's Clerk of the Courts. (See *Traffic Citations*).

(Also see *Concealed Handgun Permit, Restraining Order*).

Building Codes, Permits and Requirements

- The Florida Building Code was adopted by the City and identifies what work requires permits.
- Homeowner permits only apply to single family residences and not to condominiums, multifamily or commercial properties.
- A homeowner seeking to obtain an owner/builder permit needs the following:
 - Permit application, proof of residence (phone or utility bill),
 - Current Florida driver's license or state ID,
 - Owner/builder affidavit, and
 - Plans or documents identifying the work to be completed. Surveys, floor plans, product approvals or Notice of Agreements (NOA's) are just some examples of documents.
- Fee structures for all types of permits are available on our website at www.tamarac.org, select Building under City Departments and click on the Permit Fee Schedule link.
- Permit fees are based on the actual cost of plan review, permitting and inspections. Permit fees may be paid online by clicking on the green "Online Payment" Button. (cont'd)

Building Codes, Permits and Requirements (cont'd)

- Tamarac's building permit process usually takes approximately 5 -10 business days for minor projects and up to 30 days for larger projects.
- Customers may track the progress of building permits by visiting our website www.tamarac.org and selecting Online Building Permit System under Departments/Building/Permits and fees.
- Customers may use the interactive IVR (Integrated Voice Response) system to schedule inspections, check inspection results, and check the status of a permit by calling: (954) 597-3420. Please note that you will be required to have your pin number/phone access code available to use the IVR system.
- Please contact the Building Department at (954) 597-3420 if you have questions when considering a construction project.

(Also see *Inspections*)

Bulk Trash

(See *Garbage and Recycling*)

Bus Transportation, Broward County

Customer Service/Rider Information Center: (954) 357-8400; Hearing impaired TTY (954) 357-8302.

For the latest information go to www.broward.org/bct.

- Broward County Transit (BCT), the County's public transportation system, offers fixed-route bus service with many BCT routes operating 4:30 am - 12:30 am. Route 18 provides service to the tri-county area.
- Regular one-way bus fare is \$1.75 per trip (no transfers between BCT buses). Fare for residents who are 60 or older, under 18, or disabled is 85 cents. Bus passes are available for frequent riders. (Rates are subject to change).

Bus Transportation, City of Tamarac

(954) 597-3649

- Tamarac Transit provides the community with bus transportation service in partnership with Broward County Transit (BCT). For routes, schedules and bus fares, please visit www.tamarac.org, go to "How Do I ..?", select View, and click on Transit Route Map.
- Keep in mind:
 - Drivers are only permitted to collect exact fares; and
 - No bus service is offered on Saturdays, Sundays, and some City holidays.
- **Para-Transit** is available to people who are 60 years of age or older, have no other means of transportation, or are disabled: It can take you shopping, to medical appointments, banks, to the Tamarac Community Center, and pharmacies within Tamarac only. No shopping service is provided for the Kings Point communities; only medical appointments.
- To take advantage of this service:
 - Please fill out an application (You can download it on our website under Departments/Parks and Recreation/Transportation/Para-Transit)
 - Pay a membership fee (\$30 for 3 months or \$40 for 6 months) by mailing a check (payable to the City of Tamarac) to 6001 Nob Hill Road, Attention: Transportation, Tamarac, FL 33321 or by credit card if paying in person at the Tamarac Community Center. (Rates are subject to change).
 - Schedule a ride 5-7 days in advance by calling (954) 597-3649.

Business

- Each business classification or activity requires a Business Revenue Receipt as per the City Code of Ordinances, Sections 12-26 and 12-27, which require a receipt for the main (primary service) use, and the accessory (secondary services) uses conducted at their business establishment.
- Business Review Fees are determined from the Fee Schedule. Community Development staff will review each classification listed on the application and calculate the fees accordingly.
- City ordinance also requires a safety inspection prior to an occupational license being issued for new businesses. This ensures that no previous work was done without permits, or that no unsafe conditions exist.
- The Business Revenue Division may be reached at (954) 597-3537.

(Also see *Inspections*)



Cable TV, Comcast

www.comcast.com

The City of Tamarac is listed on the back of every Tamarac resident's Comcast bill because Comcast holds a franchise agreement with the City of Tamarac. If you have an immediate issue with your cable service and/or billing, you should first contact Comcast Cable at (954) 252-1937. However, if your issue persists please contact the Tamarac City Manager's Office at (954) 597-3510.

Calendar of Events

Check Tam-A-Gram and the Parks and Recreation Department's website on www.tamarac.org for information about the City's special events.

Canal Maintenance

- There is a rotating schedule for cleaning all of the canals within the City.
- Flood gates are continuously monitored with increased observation during impending storms.
- For more details, please call the Public Services Stormwater Division at (954) 597-3721.

Cars

- To register new vehicles, visit the Department of Highway Safety and Motor Vehicles at www.flhsmv.gov, (for renewals: www.gorenew.com) or call (954) 765-4697.
- Abandoned/ partially dismantled vehicles are not allowed in any area of the City. If one is found, the owner of the property upon which it sits will be notified to remove it.

(Also see *Parking Restrictions* and *Traffic Citations*)

CERT – Citizen Emergency Response Team

- Tamarac's CERT volunteer program provides training that includes an introduction to disaster response, fire suppression, basic search and rescue, emergency first aid, and much more.
- To sign up for and obtain information about services and classes such as CERT, hurricane preparations, fire prevention, or the vulnerable population registry call (954) 597-3800.

Chamber of Commerce

The Tamarac Chamber of Commerce is located at 7525 N.W. 88th Avenue, Suite 103 in the Tamarac City Hall. Contact them at (954) 722-1520.

Child Car Seat

For help with child safety seat installation:

- Call Tamarac Fire Rescue's Public Education Specialist at (954) 597-3805 to set up an appointment. Appointments are typically available Tuesdays and Thursdays from 8:00am – 11:00am.
- Email Barry_berhow@sheriff.org for an appointment at BSO-Tamarac or call (954) 720-2225 and ask to make an appointment with Barry Berhow.

Children's Services (Broward County)

115 S. Andrews Avenue, Room A-360, Fort Lauderdale, FL 33301

Phone (954) 357-7880; TTY (954) 537-5608

Broward County Children's Services Administration provides programs and services such as behavioral health, special health care, children in homeless families, and subsidized child care.

City Commission

(See City Commission Pages 8 and 9)

City Hall

(See City Hall Page 5)

City Projects

For the City's current and future capital improvement and development projects, their locations and estimated completion dates, please visit our website and click on the "Pardon Our Dust" button.

City Publications

- Tam-A-Gram, our City's newsmagazine, reports on City news and events, as well as City-related programs. It is produced and mailed quarterly to each household in Tamarac.
- Issues can also be picked up at City Hall, the Tamarac Community Center, the Tamarac Library or Caporella Aquatic Center or accessed by clicking on the "Publications" button on our website.
- Although Tam-A-Gram cannot be shipped to our residents out of town, you can call the Public Information Office at (954) 597-3510 to find out if you can get copies of the issues you may have missed.
- Tam-A-Gram does not sell ads.
- To recommend a story, you may contact the Public Information Office at (954) 597-3510. Typically, only City-related stories are printed.

Citizenship/Immigration

- **Certificate of Naturalization**

Citizenship and immigration applications and questions should be directed to the U.S. Citizenship and Immigration Services at 1-800-375-5283, TDD 1-800-767-1833. The local office is located at 4451 N.W. 31 Avenue, Oakland Park, FL 33309. Information is also available on www.uscis.gov

- **Certificate of Good Conduct**

To get a Certificate of Good Conduct for a Certificate of Naturalization call the Broward County Sheriff's Office at (954) 831-8700.

CodeRED

Tamarac's Emergency Notification system, CodeRED, provides timely Tamarac-specific emergency alerts, such as evacuation notices, boil water notices, and missing child reports, to City residents. To sign up, call (954) 597-3800 or visit our website at www.tamarac.org/CodeRED. You only need to register once.

Code of Ordinances

To obtain a copy of the current City of Tamarac Code of Ordinances, please log onto www.municode.com and choose "Code Library". It will prompt you to pick a state and a municipality.

Code Violations

- If you receive a Notice of Violation/Notice of Hearing, the City Code violation must be corrected in the time given. If not, the case is then heard at a Special Magistrate hearing to determine if there is, in fact, a violation of the City Code. If the violation is deemed to be valid, then a monetary fine is assessed against the property until the violations are corrected. The Code Compliance Division can be reached at (954) 597-3425.
- For Building Code violations, please contact the Building Department at (954) 597-3424.
- For Fire Code violations, contact the Fire Department at (954) 597-3800. Questions regarding code violation notices should be directed to the Fire Inspector who wrote the violation notice.

Commission Meetings and Workshops

(See City Commission Pages 8 and 9)

Community Development

7525 N.W. 88th Avenue (Room 206)
(954) 597-3530

- To learn about current developments around the City, please visit the City's website and select "Pardon Our Dust" which provides details on development and capital improvement projects currently slated for construction.
- To find out what zoning a specific property has, please call or visit and ask one of the planners for assistance.

Concealed Handgun Permit

Concealed handgun permits are issued by the Florida Department of Agriculture and Consumer Services, not by local law enforcement agencies. To make a specific request for a Concealed Weapon Permit:

- Contact them by mail:
Florida Department of Agriculture and Consumer Services
Division of Licensing
Post Office Box 6687
Tallahassee, FL 32314-6687
- Or online at <http://licgweb.doacs.state.fl.us/weapons/index.html>.

Consumer Affairs

Call Broward County Permitting, Licensing and Consumer Protection Division at (954) 765-4400

COP, Citizen Observer Patrol (BSO - Tamarac)

COP volunteers are local residents who help BSO fight crime by patrolling their community in a BSO-provided vehicle. Anyone wishing to join the BSO - Tamarac COP program should contact (954) 720-2239.

Courthouses (Broward County Clerk of Courts)

Courthouse Information: (954) 831-6565

Main County Courthouse
201 S.E. 6th Street
Fort Lauderdale, FL 33301

North Satellite Courthouse
1600 Hillsboro Boulevard
Deerfield Beach, FL 33442

West Satellite Courthouse
100 N. Pine Island Road
Plantation, FL 33324

South Satellite Courthouse
3550 Hollywood Boulevard
Hollywood, FL 33021

D

Death Certificates

To obtain a death certificate contact Broward County Health Department's Vital Statistics Office at (954) 467-4700 or 2421A S.W. 6th Avenue, Fort Lauderdale, FL 33315.

Debris Hauling

- Debris disposal is the responsibility of the homeowner. Proper disposal of waste generated by a landscaping, roofing or other contractor generally should be provided by the contractor.
- Construction and demolition debris must be hauled by companies licensed to operate in the City.

Digging

Call 811 before you dig! Before any digging can occur, the underground utility, such as electricity, water, sewer, telephone, cable and natural gas locations must be marked. The colored paint markings are temporary and will generally not last more than a few days.

Disabled Services

- The Disability Advocacy and Access Network will assist residents with their disability concerns. Call them at (954) 663-2253.
- Disabled Person Parking Permits (i.e. Handicapped parking permits) may be obtained as follows:
 - Contact the City Clerk's office for an application form.
 - Once completed and signed by your physician, the form should be submitted to the Department of Motor Vehicles. Their phone number is (954) 497-1570. The form and more information may be found at the Florida Department of Highway Safety and Motor Vehicles website at http://www.flhsmv.gov/dmv/disabled_pkg.html

Discovery Newsletter

Discovery is your place to learn all about the various programs and events offered through the Tamarac Parks and Recreation Department. It is published as part of the City's news magazine, the Tam-A-Gram, and is also available online at www.tamarac.org.

Dog Park

8101 Southgate Boulevard, Tamarac

The City of Tamarac offers its dog owners the *Gary B. Jones Park for People and Pups*.

Information, with park events and guidelines, may be found in the online brochure on the City's website or by calling the Parks and Recreation Department at (954) 597-3620.

Domicile Information

Declaration of Domicile proves residency in Broward County, FL. It is often used to enroll children or college students in schools, to establish eligibility for Homestead Exemption, or as the first step toward establishing legal residence in Florida. You can pick up the form for Declaration of Domicile at the City Clerk's Office in City Hall, Room 101.

Driver's Licenses

To get your driver's license, call Broward County Department of Motor Vehicles at (954) 497-1570 or apply online at www.dmvflorida.org/broward.shtml.

Ducks

(See *Wildlife*)



Economic Development

The City of Tamarac is dedicated to working with business owners to reach the common goal of economic vitality for our City. It is essential to retain, attract, and maintain the type of businesses that contribute positively to the local economy. The City leverages public incentives and assistance to promote community revitalization, and to attract and induce investment in local businesses.

Education

(See *Schools*)

Elderly Programs

Broward County's Elderly and Veterans Service Division (954) 537-6622
Aging and Disability Resource Center of Broward County (954) 745-9779

Elected Representatives

- Broward County Legislative Delegation:
115 S. Andrews Avenue
Room 429
Fort Lauderdale, FL 33301
(954) 357-6555
For a current list of districts and their representatives visit www.broward.org/legislative.
- To find your district's senator in the Florida State Legislature visit <http://www.flsenate.gov>.
- For the Florida House of Representatives visit <http://www.myfloridahouse.gov>.
- To find your district's representative in the U.S. Congress visit <http://www.house.gov/representatives>.
- For U.S. Senators from Florida visit <http://www.senate.gov>.
(Also see *Elections, Municipal*)

Elections, Municipal

To find election information, including City Commission election schedules, which Commission district you live in and where to find your voting place, visit our website (under Government click on Elections) or contact the City Clerk's Office at (954) 597-3505.

Elevators

- An elevator problem that poses a life safety issue should be reported by calling the Broward County Building Code Services, Elevator Division at (954) 765-4508.
- Other complaints should be addressed with the building owner or property management company.

Emergency Phone Numbers

For Police/Fire/Medical emergency call **911**.

For water main breaks call Utilities at (954) 597-3750.

To sign up for CodeRED, Tamarac's Emergency Notification system, call (954) 597-3800 or visit our website at www.tamarac.org/CodeRED.

- Signing up with CodeRED will ensure that you are notified of emergency situations or critical community alerts, such as evacuation notices, boil water notices, and missing child reports.
- You only need to register once.

(Also see *Hurricane Information*)

Employment Opportunities

The City of Tamarac Human Resources Department, located at 7525 N.W. 88th Avenue (Room 201), accepts employment applications for positions within City departments.

- To find out what City positions are open:
 - Call the job hotline at (954) 597-3615
 - Visit the website at www.tamarac.org
 - Visit us at City Hall
- Job applications may be requested by phone, filled out online at www.tamarac.org, or picked up at City Hall in the Human Resources Department.

If you are interested in applying for:

- Crossing Guard positions - contact Staffing Connection School Crossing Guard Division at (954) 776-3444 or by emailing Nancy Jimenez at njimenez@staffingconnection.com.
- Lifeguard positions - contact the pool management company through our Parks and Recreation Department at (954) 597-3665.

CareerSource Broward provides assistance with your job search and information to help you gain job search skills by conducting workshops and face-to-face counseling.

- Contact Employ Florida at 866-352-2345 or www.employflorida.com
- Locations:
 - 2301 W. Sample Road, Building 4 – Suite 7A, Pompano Beach, FL 33073
(954) 969-3541, TTY/TDD 711; Fax (954) 969-3550 or (954) 917-1362
 - 2610 W. Oakland Park Boulevard, Fort Lauderdale, FL 33311
(954) 677-5555, TTY/TDD 711; Fax (954) 497-3331
 - 7550 Davie Road Extension, Hollywood, FL 33024
(954) 967-1010, TTY/TDD 711; Fax (954) 893-5030
- For additional job assistance, contact Florida Department of Economic Security at www.floridajobs.org



Facility Rentals

(See Meeting Rooms, Picnic and Pavilion Rental)

Fences

- Continued maintenance of fences and walls is the responsibility of the property owner.
- The maximum height for fencing along a street is four (4) feet for chain link fences and six (6) feet for wooden or decorative fences.
- Different regulations are set for every business district with regard to fences, walls and hedges.

For more information, call Community Development at (954) 597-3530.

Fire Rescue Cadet Program

The Fire Rescue Cadet Program is open to young men and women ages 13-17 who are interested in a career in Fire and Emergency Medical Service.

- The application process has several prerequisites: a parent-applicant meeting, an applicant-peer meeting, successful completion of dated projects, and follow-up meetings to train, inform and discuss the cadet's future with the program and their career path.
- If you are interested in participating in the City of Tamarac's Cadet Program please download the cadet application by going to www.tamarac.org under Services/Fire & EMS Services/Public Education and call (954) 597-3805.

Fire Extinguisher Disposal

- Spent "household" extinguishers can be disposed of in the regular trash.
- Extinguishers with contents in them may contain hazardous materials and should be disposed of properly.

(See Household Hazardous Waste Disposal)

Fire Reports

Fire reports are considered public records and are available to be requested in the City Clerk's Office at (954) 597-3505 Monday through Friday, from 8:00 am – 5:00 pm. Please allow 3-5 days for processing.

Fire Rescue Billing

Tamarac Fire Rescue emergency services are funded through a number of sources, including transport charges. This bill is called a "user fee" and assists in covering the cost of patient emergency transport services.

- Questions regarding Emergency Medical Services (EMS) issues may be directed to Fire Rescue at (954) 597-3800.
- Advanced Data Processing, Inc. (ADP) handles the Tamarac Fire Rescue medical billing and may be contacted at 1-888-987-8995.

Fishing/Hunting Licenses

Fishing and hunting licenses may be purchased at Broward County's Records, Taxes and Treasury Division located at 115 S. Andrews Avenue, Room A100, Fort Lauderdale, as well as at the sporting goods stores and bait and tackle shops listed as sub-agents on the County's website, www.broward.org/revenue. Phone (954) 357-6262.

Fitness Center

The City of Tamarac's fitness center is located at the Caporella Aquatic Center, 9300 N.W. 58th Street. We offer very affordable memberships for individuals and families.

- Hours are Monday - Friday: 6:30 am - 9:00 pm, Saturday: 7:30 am - 7:00 pm, Sunday: 7:30 am - 4:00 pm.
- To find out more information about the amenities or membership rates, stop by the Fitness Center or call one of the Fitness Center clerks at (954) 597-3661.

Florida Power & Light

www.fpl.com

To report an outage call 1-800-4OUTAGE. For all other inquiries call (954) 797-5000.

Flood Information

For flood zone and other flood related information for your property, view the Flood Protection Information link on www.tamarac.org. You may also call our Building Department at (954) 597-3420.



Garbage and Recycling

- In **single family residences**, regular trash is picked up twice per week, with bulk trash and recycling picked up weekly curbside. To find out a specific pickup date, please contact Waste Management at (954) 974-7500 or check the collection map on the City website by selecting Garbage Services under Services tab.
- Weekly **bulk trash** is limited to no more than 3 cubic yards (1 cubic yard approximately equals the size of one dishwasher). Loose material (e.g. tree trimmings) must be tied and bundled (not more than 40 lbs. and not more than 4 feet long). For bulk waste that will exceed 3 cubic yards and/or will not be properly bundled, residents must call Waste Management first to make special arrangements or the bulk waste may not be collected.
- In **condominiums and apartments**, garbage and recycling pickup days vary and bulk trash is picked up quarterly. Please check with your HOA or property manager to find out the specific dates.
- **Commercially generated waste** (e.g. **debris** generated by landscaping services, roofing contractors, etc.) will not be collected by Waste Management and is the responsibility of the homeowner. Proper disposal of waste generated by a contractor generally should be provided by the contractor.
- Waste and recycling containers should be stored out of view of public right-of-way.

(Also see *Household Hazardous Waste Disposal*, *Medication Disposal*, and *Sharps (Needle) Disposal*)

Golf Courses

Colony West Country Club
6800 N.W. 88th Avenue
(954) 718-7061

Woodlands Country Club
4600 Woodlands Boulevard
(954) 731-2500

Woodmont Country Club
7801 N.W. 80th Avenue
(954) 722-4300

Gymnasium

Gymnasiums are located at Tamarac Community Center and Tamarac Multi-Purpose Center. (See Page 7)



Handicapped Parking/ Permit

(See *Disabled Services*)

Health Department (Broward County)

Broward County Health Department (954) 467-4700

Hedges

(See *Landscaping*)

Historical Society

(See *Tamarac Historical Society*)

Home Improvements/Renovations/Appliance Replacements

For some common home improvement projects or appliance replacements/installations you will have to obtain a permit:

- Kitchen Cabinets
- Air Conditioning Unit
- Water Heater
- Exterior Doors
- Sinks
- Toilets
- Burglar Alarms

To find a complete list of items that require permits or inspections visit our website (under Services select Permits and Inspections) or call the Building Department at (954) 597-3420.

Home Occupations or Businesses

(See *Business, Inspections*)

Homestead Exemption

To file for a Homestead Exemption call the Broward County Property Appraiser's Office at (954) 357-6830.

Hospitals

University Hospital & Medical Center (954) 721-2200
Broward Health Coral Springs (954) 344-3000
North Shore Medical Center FMC Campus (954) 735-6000

Household Hazardous Waste Disposal

- The City of Tamarac participates in a cooperative program with Coral Springs, Coconut Creek, Pompano Beach, and Fort Lauderdale to provide convenient disposal of household hazardous waste.
- While residents of these cities will no longer have access to a drop-off site, each city will host two HHW/E-Waste drop-off events per year providing the residents of these cities with at least 10 disposal events annually.
- Tamarac's hazardous household waste disposal events will take place at the Public Services Complex. For updates about these events, be sure to check the Tam-A-Gram and the (cont'd)

Household Hazardous Waste Disposal (cont'd)

City's website (under City Departments select Public Services/Public Works/Recycling and click on the Hazardous Waste link).

- You may also call Tamarac's Public Works at (954) 597-3700.
(Also see *Medication Disposal; Sharps (Needle) Disposal*)

Housing Assistance

Open enrollment dates apply when funds are available.

- First Time Homebuyer Program
 - A buyer is not required to live in Tamarac in order to qualify for this program, but the property being bought must be in Tamarac.
 - Eligible applicants are also allowed to use funds from other loan programs in conjunction with the City's loan program.
- Housing Rehabilitation Program
 - The program gives priority to repairs that address code deficiencies and health/safety hazards. Items covered are as follows, but not limited to: faulty or exposed electrical, holes in the roof, broken windows and plumbing. Additional items may be covered if funding allows.
 - Condos are only eligible for the Housing Rehabilitation Program for items that are not the responsibility of the condo association.
 - Contractors will be selected from the City's list of qualified contractors.
 - This is an income-qualifying program for which the State has set limits, based on household size.
 - Once the City receives your completed application, the average processing time is 4 - 6 weeks.

For more information, including an application, visit our website and look for the Housing Assistance Program under our Community Development Department by selecting Housing Division. You may call the Community Development Housing Division at (954) 597-3539.

Humane Society

Humane Society of Broward County may be reached at (954) 463-4870.

Hurricane Information

- The City of Tamarac continues to prepare the community through brochures, programs and classes.
- Each year, the Tam-A-Gram and informational brochures provide hurricane preparedness information and emergency numbers for the community.
- Residents are urged to utilize the recorded updates and citizen hotline during a hurricane and/or severe weather that has damaged any areas in the City.
- During major events, residents can expect to see helpful information coming across their TV on the bottom crawler.
- To sign up for CodeRED, Tamarac's Emergency Notification system, call (954) 597- 3800 or visit our website at www.tamarac.org/CodeRED.
- **Hurricane Hotline:**
Recorded Updates: (954) 718-1800
Hurricane Hotline: (954) 597-3800
Volunteer Desk: (954) 597-3620
(Also see *Pet Friendly Hurricane Shelter, Emergency Phone Numbers, Vulnerable Population Registry*)

I

Immigration

Citizenship and immigration applications and questions should be directed to the U.S. Citizenship and Immigration Services at 1-800-375-5283, TDD 1-800-767-1833. Information is also available at www.uscis.gov.

Immunizations

Contact Broward County Health Department at (954) 467-4700.

Inspections (Safety, Building, Code, and Fire)

The standard safety inspection process must be complete before opening a business. Upon completion of all approved safety inspections, the business owner will receive a Certificate of Occupancy. For more information, please call the Building Department at (954) 597-3420.

- To schedule a building inspection, call (954) 597-3420 before 3:00 pm the day before your inspection. Please note that you will be required to have your pin number/phone access code available to schedule your inspections using the IVR system.
- You may also schedule an inspection online by selecting Permits and Inspections under the Building Department.
- To coordinate the inspection time with an inspector on the day of the scheduled inspection, please call before 8 am:
Structural (954) 597-3454
Electrical (954) 597-3442
Plumbing (954) 597-3441
Mechanical (954) 597-3440
- Residents are required to have an annual fire inspection for a residential business as mandated by the City Code of Ordinances. To schedule a fire inspection call (954) 597-3800.

J

Jobline, City of Tamarac

Call (954) 597-3615
(Also see *Employment Opportunities*)

K

L

Landscaping

- The owner of the property abutting the swale or street is required by Code to maintain the landscaping (for example, hedges) and sidewalks.
- If your neighbor's tree is protruding onto your property, you can legally cut any part of any landscaping that is on your property; however, there is no legal requirement to cut a tree unless it is blocking a public right-of-way such as a street or sidewalk.
- If you are seeking to remove a tree, call the Broward County Tree Preservation Program at (cont'd)

Landscaping (cont'd)

(954) 519-1483 to obtain information about trees, the tree removal application process or to schedule a tree removal inspection.

Lawns

All lawns must be maintained in a neat and healthy condition to include mowing, weeding, fertilizing and watering.

Leaks

- **Water Leaks:** In order to determine who is responsible for repairing a water leak, you must examine your water meter to determine whether the leak is on your side. If the small, red triangle on the face of the meter is spinning, the leak is on your side and it is your responsibility to have it repaired. If the red triangle on the face of the meter is not spinning, it is the City's responsibility to repair and you should notify us at (954) 597-3750. However, before calling, please check to make sure your irrigation system is not the cause of the leak.
- **Toilet Leaks:** The City of Tamarac provides a free toilet leak detector kit with easy-to-follow instructions that you can pick up at our Customer Service Office at the Tamarac Community Center located at 8601 W. Commercial Boulevard.

Legal Aid Services

Legal Aid Service of Broward County
491 N. State Road 7
Plantation, FL 33317
Monday-Friday 9:00 am – 5:00 pm
(954) 765-8950

Legislative Delegation

(See *Elected Representatives*)

Library, Broward County Tamarac Branch

8701 W. Commercial Boulevard
(954) 765-1500
Visit our website (under Services select Library) for hours, nearby libraries and a link to the list of events and classes.

Lien Searches

Two types of lien searches can be performed through the City of Tamarac including a Utilities/Customer Service Lien Search, and a Building Department search for Open Building Permits/Special Magistrate Violations and Code Enforcement Liens. Fees apply for the searches and no rush service is available.

- For information on the Utilities/Customer Service lien search, please contact Financial Services at (954) 597-3551.
- For information on the Building Department Search, please contact the Building Department at (954) 597-3424.



Manholes

(954) 597-3700
Public Works Street Division handles new installation of storm-water pipe, catch basins, and manholes.

Marriage Licenses

Marriage license applications are available at county courthouses. To contact the Broward County Clerk of the Courts call (954) 712-7899 Ext. 7842.

Medians

(954) 597-3700

Public Works' Grounds Maintenance Division oversees landscaping in public rights-of-way and medians.

Medical Records

Requests for EMS produced medical records should be directed to the City Clerk's Office at (954) 597-3505.

- Medical records are considered privileged information and are available only to the patient or through an authorized agent of the patient. Based on your record's location, either an original or microfilmed medical record copy can be obtained.
- A valid HIPAA release form must be signed prior to medical record processing.
- Time for processing depends on its location, usually less than one week.

Medication Disposal

Do not dispose of prescription medication by flushing it down the toilet or drain, as it will contaminate our water system. For information about local medication disposal and "Operation Medicine Cabinet", visit the Broward Sheriff's Office website www.sheriff.org.

Meeting Rooms

Tamarac rents out meeting rooms at the Tamarac Community Center, Tamarac Park Recreation Center, and Tamarac Park Multi-Purpose Center. Fees vary and there is a refundable deposit required if food is being served. Call (954) 597-3620 for more information and availability.

Mosquito Control

Call Broward County Mosquito Control Section at (954) 765-4062.



Naturalization

(See *Citizenship/Immigration*)

Natural Gas

The Sunrise Gas System provides natural gas service to nearly 10,000 homes and businesses located in Sunrise, Tamarac, Lauderdale and Weston. You may contact the City of Sunrise Gas Administration Office with questions about natural gas or about obtaining service to your home or business at:

4401 N.W. 103rd Avenue, Sunrise, FL 33351

Phone: (954) 572-2299

Gas@sunrisefl.gov

Noise Control

Handled on a case by case basis and must be observed by the enforcement agency.

Notary

(954) 597- 3505

The City Clerk's Office provides State of Florida notary services free of charge. Visit City Hall Room 101 located at 7525 N.W. 88th Avenue, Tamarac.



Office of Condominium Ombudsman

(954) 202-3234 or (850) 922-7671

The Office of Condominium Ombudsman may assist with resolving issues between residents and their condominium or homeowners associations.

Occupational Licenses

(See *Business*)



Painting

- All buildings are required to be painted when 10% of the total surface area is dirty, peeling, faded or chipped.
- Woodlands residents are required to obtain a paint permit and select a color from the approved color palette to paint their homes. The permit and color palette can be obtained from the Community Development Code Compliance Division.
- You may reach the Code Compliance Division at (954) 597-3425.

Para-Transit

(See *Bus Transportation, City of Tamarac*)

Parking Restrictions

For all parking regulations please access the City's Code of Ordinances Chapter 24, Article 5, Section 24-576 or contact the Community Development Department, Planning and Zoning Division at (954) 597-3530.

(Also see *Disabled Services for Parking Permit information and Traffic Citations*)

Parks and Recreation

- The Parks and Recreation Department includes Aquatics, Recreation, Social Services, and Transportation divisions that come together to make every effort to maintain a higher quality of life for those living, working and visiting Tamarac.
- Most parks are open from 7:00 am to sundown. Park fields are not open during inclement weather and summer repairs. Participants can obtain updated field and facility information by calling the hotline at (954) 597-3667. The message will be updated by 4:00 pm each day and will include daily field status information, as well as information about the gym at the Tamarac Community Center.
- Contact Parks and Recreation at (954) 597-3620 for facility rental fees.
- Please visit our website or pick up your latest Tam-A-Gram issue for a full listing of our programs, classes and events.

Parks and Recreation Board

The Parks and Recreation board consists of five members appointed by the City Commission. The board makes recommendations concerning recreational needs for the City, implementation of a means for achieving the goals, and makes recommendations on existing and proposed programs. The board meets once a month. Please contact Parks and Recreation at (954) 597-3620 to confirm the meeting schedule.

Passports

Tamarac does not process passport applications. Your closest locations to apply for a passport are:

- The US Post Office
For appointment call 1-800-275-8777
3225 N. Hiatus Road, Fort Lauderdale, FL 33345
Mon-Fri 9:00 am - 3:00 pm
- Coral Springs City Hall in the Mall (954) 344-1828 and City Hall (954) 344-1001

For other locations and information go to www.travel.state.gov.

Permits

(See *Building Codes, Permits and Requirements*)

Pet Friendly Hurricane Shelter

Pet Friendly Shelter Only - Not a General Population Shelter

Millennium Middle School
5803 N.W. 94th Avenue
Tamarac, FL 33321

- Broward County Humane Shelter may be reached at (954) 989-3977.
- Also see *Animals, Hurricane Information*.

Pets

(See *Animals*)

Picnic and Pavilion Rentals

- Small, medium and large picnic shelters are available for rent. To reserve a picnic shelter, please visit the Tamarac Community Center (8601 W. Commercial Boulevard), pay the full rental fee, and the refundable clean up deposit.
- Bounce houses are allowed at all picnic shelters except shelter number one at Sunset Point Park.
- A permit request to install a bounce house is required. Call the Tamarac Parks and Recreation Department at (954) 597-3620 for detailed fee information.
- Picnic shelters are located at the following parks and are available daily from sunrise to sunset. (Closed Christmas Day.):
 - Caporella Park, 5200 Prospect Road
 - Sunset Point Park, 11000 W. McNab Road
 - Tamarac Sports Complex, 9901 N.W. 77th Street
 - Tephford Park, 10003 Southgate Boulevard

Planning

(See *Community Development*)

Poison Control

Call the Poison Control Hotline for more information 1-800-222-1222.

Call 911 for an emergency.

Police Department

(See *BSO – Tamarac District*)

Police, Off-Duty Service

Call the Special Detail Office (954) 831-8199.

Police Report Pick-Up

Call the Records Division (954) 831-8700.

Pools, Private

You must obtain permits for the construction of a swimming pool **and** the construction of the safety barriers for the pool, before any work commences.

(See *Building Codes, Permits and Requirements*)

Pools, Public

(See *Aquatic Center*)

Post Office, Tamarac Branch

7875 N.W. 57th Street
(954) 722-3152
1-800-275-8777

Propane Tank

- Regarding a gas tank installation in your backyard, please, call the Community Development Department at (954) 597-3530.
- For propane tank disposal, check with places that sell propane, as they often offer propane tank recycling programs. You may also dispose of your propane tank as any other household hazardous waste.

(See *Household Hazardous Waste Disposal*)

Property Appraiser's Office

- Broward County Property Appraiser deals with the appraisal of all property, assigns municipal taxable values and grants Homestead Exemptions. Call (954) 357-6830.
- Broward County Property Appraiser is available at Tamarac Community Center once a month. Call (954) 597-3620 for specific times.

Public Art Committee

- The role of the Public Art Committee is to identify locations for public art, assist with the selection of artists, and make recommendations to the Mayor and Commission regarding public art.
- Please contact the City's Public Art Program Administrator through the Community Development Department at (954) 597-3530.
- Committee members must live or conduct business in the City of Tamarac and are chosen from the following disciplines: landscape architecture, urban planning, engineering or related design discipline; one professional artist; one private citizen knowledgeable in the field of public art, education or community affairs; and one private citizen from the development community.

Public Services

- Tamarac's Public Services Department consists of Public Works and Utilities.
- The Public Works is responsible for overseeing City streets, landscaping, storm water infrastructure, engineering, engineering permit inspections, City building maintenance, and Tamarac's fleet of vehicles. They are also responsible for all capital improvement projects and citywide garbage/recycling contracts, ensuring that Tamarac meets or exceeds the Florida state statutes for solid waste management.
- Utilities is responsible for overseeing the City's water distribution system, water treatment plant and wastewater collection system.

Q

R

Rats/Rodents

Owners of individual property (abandoned or occupied) are responsible for their own pest control. Occupants of units within multi-family properties of three or more units are responsible for pest control within each unit.

Recycling

(See *Garbage/Recycling*)

Restraining Order

- Restraining orders are issued by a judge and are intended to protect those who fear for their own safety.
- To obtain a restraining order, go to the Broward County Courthouse in downtown Fort Lauderdale at 201 S.E. 6th Street, Room 248 between 8:30 am and 5:00 pm.
- If you find yourself in a life-threatening domestic violence situation after hours, call Henderson Mental Health Center, Inc. - Crisis Services (954) 463-0911. They will help to evaluate whether you qualify to apply for an emergency domestic violence restraining order. If you do, you will be met at the courthouse by a domestic violence specialist who will assist you through the process during which the duty judge will decide whether to grant the emergency domestic violence restraining order.
- A temporary restraining order can be granted immediately and lasts only until a hearing can take place.
- If a restraining order is violated, call 911 and report the situation.
- Always keep a copy of your restraining order with you, and on file with the police department in whose jurisdiction you live, work, or regularly spend time.
- Inform your employer, neighbors, close friends, family, your children's school administration, teachers, childcare centers, and babysitters about the restraining order.

S

Schools

Tamarac is a part of the Broward County Public School District.

- For the telephone numbers of local public schools, see Page 3.
- For information on public or charter schools, call (754) 321-0000 or visit <http://www.browardschools.com>. (cont'd)

Schools (cont'd)

- For information regarding the establishment of schools in the City of Tamarac, please contact the Community Development Department, Planning and Zoning Division at (954) 597-3530.

Senior Program

- With over 40 different activities, programs and services per week, there is truly something for everyone in Tamarac. The Senior program has over 800 members who participate in activities such as Jazzercise, painting, line dancing, Scrabble, volleyball, chair yoga, and much, much more. Where else can you enjoy all these activities for \$25 a year (\$35 for non-residents)! (Rates are subject to change).
- Senior programs are held Monday - Friday 8:30 am - 4:30 pm.
- Please check the Discovery Section of the Tam-A-Gram or call (954) 597-3620 for activities and times.
- A new registration form must be filled out each time someone enrolls in a class or program. To enroll for classes and programs online visit www.tamarac.org.

Sharps (Needle) Disposal

Sharps are considered bio-hazardous waste and should never be thrown directly into the trash. For information about safe disposal and a list of sites accepting sharps, please visit the Broward County Health Department website www.BrowardCHD.org.

Sidewalks

If you believe a sidewalk needs to be repaired, please contact our Public Services Department at (954) 597-3700. The City does not reimburse for out-of-pocket sidewalk repairs.

Signs

Please access the City's Code of Ordinances Chapter 18 for all sign regulations or contact the Community Development Department Planning and Zoning Division at (954) 597-3530.

Skate Park

Tamarac Sports Complex, 9901 N.W. 77th Street

- Users age 17 and younger must have a waiver and consent form signed by a parent or legal guardian.
- Parents or legal guardians will be required to present a picture I.D. Upon completion of the registration process, the participant will receive a Skate Park decal (valid for the current calendar year). The decal must be displayed on the participant's helmet and worn at all times.
- Registration for the Skate Park is located at the Tamarac Community Center, 8601 W. Commercial Boulevard, or Tamarac Recreation Center at 7501 North University Drive.

Smoke Detectors

For information on the installation of smoke detectors, contact Fire Rescue at (954) 597-3800.

Social Services

Social Services and their partners offer the following services to Tamarac residents:

- Outreach to residents in need;
- Information about and referrals to services and resources;
- Health information and programs, such as free hearing screenings, eyeglass repair and annual health fair;
- Community education and support groups, such as bereavement, coping skills and counseling;
- Special programs, such as Healthy Living and Matter of Balance; (cont'd)

Social Services (cont'd)

- Volunteer tax program;
- Volunteer program.

To reach Social Services, please call (954) 597-3642.

Social Security Office

1-800-772-1213
8501 W. Sunrise Boulevard, Suite 100, Plantation.

Solicitation, Door-to-Door

Door-to-door solicitation is only permitted when a City solicitor's permit is obtained from the Business Revenue Division. Call (954) 597-3537 for information.

Special Events

- The City of Tamarac offers a variety of special events throughout the year including Springfest, Halloween Hoopla, Turkey Trot 5K Race, Holiday Lighting Ceremony, Concerts in the Park, Fourth of July celebration, Memorial and Veterans Day ceremonies and much more.
- Most events hosted by the City of Tamarac are free to the public or are offered at a nominal fee. For more information on the City of Tamarac special events, please call the Parks and Recreation Department at (954) 597-3620.
- Outside organizations interested in hosting an event in Tamarac must contact the Parks and Recreation Department at (954) 597-3620 or the Community Development Department at (954) 597-3530.

Sports Complex

9901 N.W. 77th Street

The Tamarac Sports Complex amenities include a hockey rink, tennis courts, basketball courts, covered playgrounds, picnic tables, and football/soccer fields, along with concession stands and restrooms. (Also see *Skate Park*)

Sports Leagues

(See *Athletics*)

Sprinklers, Reporting Violations

Please report all non-compliant irrigation systems to our Water Conservation Specialist at (954) 597-3792.

Street Lights

- To report a light that is out call FPL Customer Service (954) 797-5000 or visit www.fpl.com.
- It may take 14-21 days for FPL to repair a reported street light.
- Tamarac Public Works inspects all City public street lights monthly. You may use the "Report a Concern" button on the City's website to report a street light that is out.

Street Repair

The Public Works Streets Division maintains and repairs all City-owned streets and public parking lots. Call (954) 597-3700 to report a repair issue.

Substance Abuse

The Admissions Unit for Broward County Addiction Recovery Center is open to Broward residents Monday-Friday. For more information call (954) 357-4851.

Summer Camp

The City of Tamarac hosts a summer camp program for children ages 5-12 at the Tamarac Recreation Center.

- Camp Tamarac is an 8-week summer program providing various sports, recreational and healthy lifestyle activities, arts and crafts, games and other skill development activities for campers, including one swim trip per week to the Caporella Aquatic Center and one field trip per week.
- Camp registration can be found at www.tamarac.org. Contact the Social Services Division for information about the City's hardship process.

Supervisor of Elections, Broward County

The Broward County Supervisor of Elections provides voter information, registration, and education services, and conducts elections. Call (954) 357-7050 for more information.



Tamarac Historical Society

The City of Tamarac's Historical Society seeks to research, collect, preserve, and exhibit the history of Tamarac with goals of enlightening the community about our heritage and passing on an enduring legacy to future generations.

The Society meets the 2nd and 4th Tuesday of every month in the Palm Room at the Tamarac Community Center. New members are welcome. Call (954) 597-3990.

Tam-A-Gram

(See City Publications)

Tax Information

- For information about your property valuation visit the Broward County Property Appraiser's website at www.bcpa.net.
- For residential property values call (954) 357-6831.
- For condo and co-op property values call (954) 357-6832.
- For commercial property values call (954) 357-6835.
- For information about your tax bill or millage rates visit the Broward County Revenue Collector's website at www.broward.org/RecordsTaxesTreasury or call 311.

Teen Program

- Teens in Tamarac (ages 12-17) are eligible to participate in the Teen Club that meets Thursdays from 7:00 pm to 8:00 pm at the Tamarac Multi-Purpose Center throughout the school year.
- Yearly membership rates: \$25 for residents and \$35 for non-residents. (Rates are subject to change).
- Teen Program participants coordinate the annual Teen Summit and also volunteer at City events.

Tennis

Tennis courts are available at the Tamarac Sports Complex located at 9901 N.W. 77th Street.

Towing

- If your vehicle was towed from a private property, contact the property owner/administrator to find out the name and phone number of the towing firm they use.
- If you were towed from a City street, or City property, you should contact Westway Towing by calling (954) 731-1115. They are located at 3681 W. Oakland Park Boulevard, Lauderdale Lakes, FL 33311.
- Complaints about towing violations should be referred directly to the Broward County Consumer Affairs Division by calling (954) 765-4400, pressing # and then entering extension 9674. You may also send an email to hacruz@broward.org.

Traffic Citations

- To pay traffic or parking fine, find out information about your case, or hear the Clerk of the Courts' pre-recorded answers to Frequently Asked Questions call (954) 712-7899.
- The Clerk of the Court's website also provides extensive information about the resolution options for tickets and citations, as well as online payment option for some tickets and citations.
- General information is also available at (954) 831-6565.

Traffic Signals

Broward County's Traffic Engineering Division is responsible for operation and maintenance of traffic signal systems. Call (954) 847-2600 for more information.

Tree Removals

(See *Landscaping*)

U

Unemployment

Contact Workforce One. (See *Employment Opportunities* for their contact information)

Utilities

(See *Public Services*)

Utility Account

- **New** utilities (water and sewer) accounts must be opened **in person**, at the City Hall Customer Service location, Room 102, Monday-Thursday 8:00 am - 5:30 pm, Friday 8:00 am - 5:00 pm
- The owner or renter must:
 - Complete a New Service Request Form and a Water Service Waiver.
 - Pay a deposit, which is based on the meter size and whether you are the owner or a tenant.
 - Present a copy of the signed settlement (HUD) statement or warranty deed; the tenant must present a valid signed lease.
 - Show a photo ID such as valid Driver's License, State ID Card, or passport, and signature.
 - Customers who have had a previous account with the City and are applying for new service will need to satisfy any outstanding balance owed to the City on any previous account(s) prior to receiving service at a new address.
- A stormwater utility management fee, as is the case in most Florida cities, has been created to provide the necessary revenue for improvement of the City's storm water management system. Residential and commercial customers contribute to this fund.
- For more information call (954) 597-3590.

Utility Payments

The following **payment options** are available:

- Pay by credit card through the City's website at www.tamarac.org or by calling our offices at (954) 597-3590.
- Pay by mail with the envelope provided in your monthly utility bill. You may also send payment to the City of Tamarac Customer Service Division, 7525 N.W. 88th Avenue, Tamarac, FL 33321.
- In person, Monday - Thursday at City Hall, Room 102, 8:00 am - 5:30 pm or on Friday 8:00 am – 5:00 pm.
- After-hour drop boxes are located in the City Hall parking lot and at the City's Water Treatment Plant, 7803 N.W. 61st Street (on the north side of 61st Street just west of University Drive).
- To check and pay your water bill online visit www.tamarac.org (under City Departments/Financial Services select Customer Service). You can also set up recurring payments online by credit card or from your checking account by clicking on Auto Pay.
- Tamarac's Automatic Payment Plan (TAPP): when you enroll in TAPP, your entire utility bill is automatically deducted from your bank account 15 days from the billed date. To enroll in TAPP call Customer Service at (954) 597-3590.



Vehicle Registration

(See Cars)

Veterans Programs

- Veterans Advisor - A veterans advisor is available to assist with veterans issues each Friday at the Tamarac Community Center, between the hours of 8:00 am – 11:00 am. No appointment is necessary.
- Veterans Affairs Committee - The Veterans Affairs Committee consists of eight or more members appointed by the City Commission.
 - Membership of the committee contains members from various veterans' organizations. Members must have served in a branch of the US Armed Forces and must have received an honorable discharge.
 - The committee promotes and facilitates awareness among veterans of their rights, benefits and any other special needs; promotes programs designed to encourage public awareness of the role of veterans in the history of the United States; and promote patriotism.
 - Please contact the Parks and Recreation Department at (954) 597-3620 to confirm the meeting schedule.
 - Broward County's Elderly and Veterans Service Division (954) 357-6622; TTY (954) 357- 5841.
 - The U.S. Department of Veterans Affairs 1-800-827-1000.

Volunteer Services

- Tamarac Parks and Recreation Department's volunteer services seek to engage volunteers to assist in the operation and maintenance of certain programs and events, to assist the staff, and to maintain a high quality of life for Tamarac residents:
 - The volunteer program is administered by the Social Services Division within the Parks and Recreation Department.
 - Prospective volunteers are required to fill out an application and undergo a background check. An interview is set up and if there is a match, then an orientation will be done, followed by training and then placement. Interested volunteers can contact the social services office at (954) 597-3642 for more information. (cont'd)

Volunteer Services (cont'd)

- Find information about Tamarac Board and Committee volunteer opportunities and download an application on our website (under Departments select City Clerk). To find out if there are open positions on Boards and Committees call the City Clerk's Office at (954) 597-3505.
- Regarding CERT, Community Emergency Response Team, visit our website and look under Fire Rescue/Public Education. You may also call (954) 597-3800.
- Regarding volunteering for COP, Citizen Observer Patrol with BSO-Tamarac, call (954) 720-2239.
- To volunteer for the Tamarac Historical Society call (954) 597-3990.
- Visit www.handsonbroward.org to find other volunteer opportunities in Broward County.

Voter Registration

Register online by visiting www.bsoe.org. For more information call the Supervisor of Elections at (954) 357-7050.

Vulnerable Population Registry

- The Broward County Vulnerable Population program is designed to assist residents who are homebound or unable to get supplies on their own.
- Residents may register with the program using the Tamarac website (www.tamarac.org), the Broward County website (www.broward.org/atrisk) or by calling (954) 831-4000; TTY (954) 831-3940. Only those needing special assistance should register.
- Residents with special medical needs should call (954) 357-6385 or TTY (954) 357-5608 to register for the Special Needs Shelter. Documentation and a medical review must be provided in advance to ensure the shelter can meet those needs.

(Also see *Hurricane Information*)



Waste Management

(954) 974-7500

For more information see *Garbage and Recycling*.

Water Bill

(See *Utility Payments*)

Water Quality

- Tamarac's Water Treatment Plant ensures that Tamarac residents are provided with an adequate amount of high quality, drinkable water that meets and exceeds all applicable federal and state regulatory standards.
- During treatment, our Water Treatment Plant partially softens the water. The finished water is considered neither hard nor soft, with a hardness of approximately 60 mg/L or 3.5 grains.
- In addition, fluoride is added to the drinking water because drinking water with the right amount of fluoride has been shown to reduce the risk of cavities, especially for children. There is approximately 0.8 mg/L of fluoride in the drinking water.
- For more information regarding water quality, please contact the Water Treatment Plant Lab at (954) 597-3775. You can view the latest Water Quality Report on our website.
(For boiling of water see *Water Service*)

Water Restrictions

There are permanent water restrictions in effect:

- **Odd**-numbered addresses may water lawns and landscapes on **Wednesdays** and **Saturdays** from midnight to 10:00 am or from 4:00 pm to midnight.
- **Even**-numbered addresses may water lawns and landscapes on **Thursdays** and **Sundays** from midnight to 10:00 am or from 4:00 pm to midnight.

Water Service

- To open a water utility account see *Utility Account*. To discontinue your water and sewer service you will need to complete and submit a Final Bill and Refund Request Form. To obtain the form:
 - Visit the Customer Service area located at City Hall.
 - Download the form from the City's website.
 - Request that it be faxed by contacting the Customer Service Division at (954) 597-3590.
- The completed form can be returned either in person or via fax and no further documentation is needed.
- (Also see *Utility Payments*)
- Water service **shut off reasons**:
 - Maintenance or construction work in your area.
If this is the case, you should have been notified in advance through a door hanger card. For questions concerning water outages due to scheduled work, please contact the Utilities Department at (954) 597-3750.
 - Non-payment. If this is the case, please contact the Customer Service Division at (954) 597-3590 to arrange for payment and reconnection.
 - Water main break. The Utilities Department will shut off water service during the repair of the break and will restore service as soon as possible.
 - If water is shut off for construction work, after the service has been restored, boiling of water is only necessary as determined by the Department of Health. We will notify you if this is the case. To safely boil water, bring it to a rolling boil for 3 minutes and allow to cool completely before using.
- **Low** water **pressure** in your home may be caused by:
 - Water leak (See *Leaks*).
 - The valve into the house not being completely open. This valve is located on the side of the house where the water enters the home. (It is important to know the location of this valve in case of a leak in your home.)
 - Clogged sink aerators.
 - General low pressure in the area due to a repair or high water use. High water use could also affect pressure on the upper floors of a condo.
- If you check all of the above items and still have questions, please contact our Utilities Department at (954) 597-3750.

Water Shortages

The South Florida Water Management Division provides flood control protection and water supply protection to local residents, controls all water shortage management efforts, and assigns water restrictions when necessary. For more information call 1 -800-432-2045.

Website

Visit www.tamarac.org to find updated information, pay your bills, and register for classes or activities.

Wi-Fi

Free Wi-Fi is available at most City facilities.

Wildlife

- Many laws protect Florida's wildlife. Often the conflict between humans and wild animals can be resolved by removing what attracts an animal to your home.
- The U.S. Fish and Wildlife Service can answer questions about federal laws and human/wildlife conflict.
- Visit the Florida Fish and Wildlife Conservation Commission's website at <http://myfwc.com> for a list of nuisance wildlife that cannot be taken, the protected and regulated species that require a permit to be taken, and the Nuisance Wildlife Trapper Directory. Call Florida FWC at (850) 488-4676 for more information.

X

Y

Yard Waste Disposal

(See Garbage and Recycling)

Z

Zoning

(See Community Development)

CITY OF TAMARAC FACILITIES & PARKS

